N.B. This equipment must be installed by a competent person.

1. Introduction

Thank you for deciding to purchase the Aidapt Norwood Rail. The Norwood Rail is manufactured from the finest materials and components. When installed and used correctly it is designed to give many years of reliable, trouble-free service. The Norwood Rail has been specially designed to support mopstick handrails on the integrated swivel bracket in hallways, etc., where direct fixing is not practical. It is available in white.

2. Before Installation

- 2.1 Carefully remove all packaging. Avoid using any knives or other sharp instruments as this may damage the surface of the Norwood Rail.
- 2.2 Check the product for any visible damage. If you see any damage or suspect a fault, do not use your product, but contact your supplier for support.

3. Installation

- 3.1 It is important to carry out a risk assessment prior to installation to ensure that the correct rail has been selected for the location.
- 3.2 Before fixing the Norwood Rail to the wall and floor, check the surface and substrate to ensure they are sound and solid, if you are in any doubt, do not attempt to install the rail and seek further advice.
- 3.3 Ensure that you check for any concealed electrical cables and/or pipe work before installing your rail.
- 3.4 To install, first determine the condition of the substrate and ensure that the correct fixings are used to secure the rail. If in doubt please seek the advice of a recognised fixings supplier.
- 3.5 When fixing, only use the pre punched fixing points, do not attempt to create additional fixing points and always ensure that you use sufficient fixing points to secure the rail.



4. Cleaning

The Norwood Rail should be cleaned using a non-abrasive cleaner or mild detergent with a soft cloth only. Abrasive cleaners e.g. AJAX and/ or abrasive cleaning pads will seriously damage the product beyond repair and should not be used. Always ensure that you wipe dry the equipment after cleaning.

5. Reissue

If you reissue or are about to reissue this product, please thoroughly check all components for their safety.

If in any doubt, please do not issue or use, but immediately contact your supplier for service support.

6. Maintenance

Please make a safety check of the product at regular intervals or if you have any concerns.